



## Important 2021 Stanford Health Care Alliance Plan Changes

Attention Stanford Health Care Alliance Participating Provider:

Thank you for your continued participation in the Stanford Health Care Alliance network! We'd like to make you aware of important upcoming changes that will impact Stanford Health Care Alliance plans, effective January 1, 2021.

### New Medical Home Model PCP Plan Design Changes

For 2021, the following SHC Alliance employer groups have elected to adopt a medical home model plan with specific managed care features and requirements:

- Stanford University Faculty & Staff
- Stanford Health Care
- Lucile Packard Children's Hospital

**Members enrolled in these SHC Alliance plans are required to designate a Primary Care Physician (PCP).** The designated PCP is responsible for coordinating the member's care, including referrals for specialty care. In most cases, **members cannot self-refer to a specialist**—a referral must be submitted by the designated PCP prior to any specialist visit occurring or being scheduled, or the member will be held liable for charges. These plan requirements apply to enrollees in the employer groups listed above. As a reminder, Stanford University Faculty & Staff already implemented the medical home model PCP plan requirement in 2020.

### New TPA for Intel's Connected Care Plan

Beginning January 1, 2021, Intel's Connected Care plan will be administered by a new third-party administrator (TPA), HealthComp. Right Choice will no longer administer this plan. The current plan design will not change.

### Stay in the Know

An overview of these changes, including important plan administration details and other Stanford Health Care Alliance provider resources, are available at our new network provider page [www.stanfordhealthcarealliance.org/for-providers](http://www.stanfordhealthcarealliance.org/for-providers).

Be sure to download the new **2021 Stanford Health Care Alliance Provider Operations Guide** for a comprehensive overview of all Stanford Health Care Alliance plans.

For additional information on Stanford Health Care Alliance, please contact [SHCAnetwork@StanfordHealthCare.org](mailto:SHCAnetwork@StanfordHealthCare.org).